



# FREQUENTLY ASKED QUESTIONS CONEKT™ MOBILE ACCESS CREDENTIALS

Today, smart phone use continues to surge. It's been reported that nearly 95% of the American adult population carries a smart phone. Smart phones fulfill many needs, including telephone, camera, navigation, music, video, clock, news, calculator, email, Internet, gaming, contacts, and more. In fact, anyone utilizing access control probably carries a smart phone, too!

### What are mobile credentials?

Mobile credentials are smart phone-based versions of traditional RFID cards and tags. Mobile credentials make it possible for smart phones, such as the Apple iPhone® and the range of Google Android® devices, to be used as electronic access control credentials, supporting a user as they move about a secured facility.

Conekt™ is Farpointe Data's mobile credential solution. It will utilize Bluetooth Low Energy (BLE) to enable communication between a smart phone and Conekt mobile-ready readers.

Conekt mobile credentials are commonly called soft credentials, and have several key advantages to traditional credentials. Specifically, they'll be less expensive and more secure than many comparable physical credentials. Additionally, they'll be more convenient and can be delivered to the end user in either paper or electronic form, such as via email or text.

### Will Conekt credentials support the industry-standard 26-Bit Wiegand format?

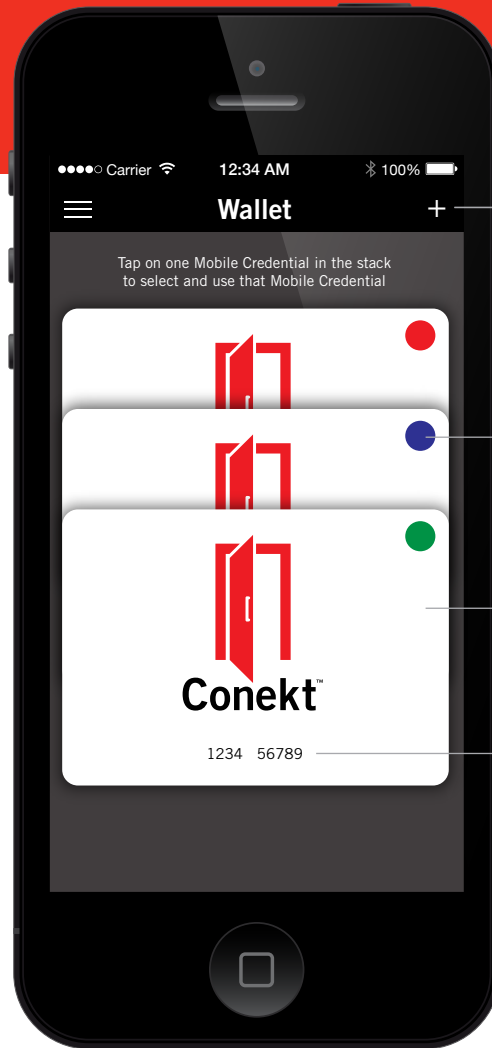
Yes, smart phone based Conekt credentials will support 26-Bit Wiegand format, as well as custom Wiegand, ABA Track II magnetic stripe and serial data formats. They will be able to be ordered with specific facility codes and ID numbers. As standard, Farpointe will deliver Conekt mobile credentials in the exact number sequence ordered, with no gaps and with no under- or over-runs.

### How will Conekt credentials be sold?

Conekt credentials will be sold in the same manner as traditional 125-kHz proximity or 13.56-MHz contactless smart cards. Like Farpointe's current products, they will be sold via our network of access control system manufacturer partners—commonly known as OEM's, from there on to our partner's integrators and then on to the end user community.

### How will I install Conekt credentials on my smart phone?

To install a Conekt mobile credential, a user will need to first have the Conekt Wallet App installed on a supported smart phone. Next, launch the App and select the "Add" button, indicating that the user would like to load a new credential. A Registration Key Certificate is provided for each credential ordered. Now enter the unique 16-character Key from the Certificate and tap "Submit." Once successfully registered, the new Conekt mobile credential will appear in the Wallet App ready for use.



Add credentials with the touch of a button

Apply color coded labels to credentials

Store multiple credentials in one convenient wallet app

Each credential is labeled with its date code and internal ID

*It's easy for users to load and access multiple credentials using the convenient Conekt Mobile Wallet App.*

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### Will Conekt credentials require personal data?

Conekt will not require, collect or use sensitive personal data from end users, integrators or OEM's.

Instead, after downloading, all that will be required to enable the Conekt Mobile Wallet App will be the smart phone's telephone number—that's it. Once enabled, the Wallet App will be able to securely download and store all Conekt credentials in a single place. This includes credentials with different formatting, as well as individualized custom graphics.

### How many Conekt credentials will I be able to have on my smart phone?

The Conekt Mobile Wallet App will normally store many credentials on a smart phone at one time. The actual quantity is dynamic, and is related to the memory specifications and internal storage space available on each individual smart phone.

### Can I share my Conekt credential with a friend?

Are you willing to share your smart phone with a friend?

Conekt mobile credentials are not intended to be shared. Once registered on a smart phone, a Conekt credential is tightly linked to that device. They are not intended to be shared across multiple devices.

### What if I lose or damage my smart phone?

Once a Conekt credential is installed on a smart phone, it cannot be re-installed on another smart phone. Think of a credential as being securely linked to a smart phone. In the event that a smart phone is lost, damaged or stolen, the process should be the same as with a traditional, physical access credential: it should be immediately deactivated in the access control management software, with a new Conekt credential issued as a replacement.

### Are Conekt credentials as secure as the proximity cards I'm using today?

Conekt credentials will be more secure than traditional 125-kHz proximity credentials. Conekt makes use of strong AES encryption when transferring data, plus the mobile credentials remain protected behind a smart phone's security parameters, such as biometrics and PINs, and work only when the Conekt app is in use.

### I am a Farpointe customer now, and my logo, web address and phone number are printed on all the cards I order. Can I get this on my Conekt credentials, too?

Yes, private labeling will be available with Conekt credentials. Just as with traditional physical credentials, company name, logo, phone number, web address, or other information can be included. Conekt readers will support easy private labeling, too!

### Can I integrate mobile credentials in my existing access control system?

Conekt mobile credentials can be integrated into an existing access control system. However, we recommend you contact your electronic access control system provider to discuss your specific needs.



Stay up-to-date on Conekt developments  
leading up to ISC West 2018!

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